



**INVITING
ALL
CHANNEL
PARTNERS**

TSANet Opens Membership to Channel Partners

Multi Vendor Tech Support for the Channel

The world's leading multi vendor collaborative support network is now available for service providers, distributors, system integrators and value added resellers.

Tech Support on the Ground

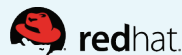
Customers regularly turn to their initial point of sale for tech support inquiries. As a TSANet channel partner member, you'll have the operational framework and relationships to enable multi vendor collaborative support. More importantly, your customers will have a better experience because they can work with someone who has the tools and support to easily address customer issues.

Effective Communication

Currently, channel partners providing multi vendor support for their customers have to establish separate support relationships and processes with each vendor. Now, channel partners have the ability to join TSANet and utilize the legal and operational framework to standardize the process of working with vendors.

Our Members

TSANet is a global collaborative alliance consisting of 100s of companies working together to improve their customers' tech support experiences.



How TSANet Works

Member Portal Toolbox



The member portal toolbox allows tech companies to share information and collaborate on support issues with shared customers. From searching company directories to sharing content, TSANet's member portal toolbox gives users an effective model for finding resources and sharing knowledge.

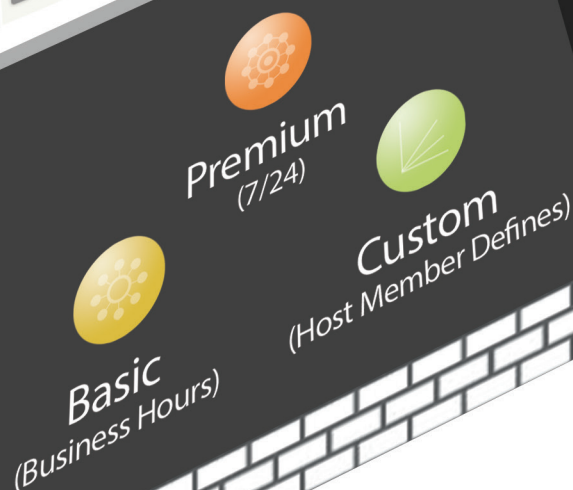
Member Web

TSANet makes multi vendor collaboration and support even easier with their new member web. Designed as a simplified, consistent experience for members, TSANet's member web alleviates the pain of having to set up custom support agreements with other companies, and the administrative burden of managing several relationships.



Legal Framework

Multi vendor support is even easier with TSANet's legal framework. Avoid wading through heaps of bureaucracy and red tape when engaging another vendor. The legal framework forms a code of conduct and an online database containing processes and procedures that improve technical support cooperation between multiple companies.



Contact Us

 www.TSANet.org

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