



TSANET

THE WORLD'S LARGEST VENDOR & CHANNEL TECH SUPPORT ALLIANCE

TSANet is a global collaborative alliance consisting of hundreds of companies working together to improve their shared customers' support experiences.

WHY JOIN?

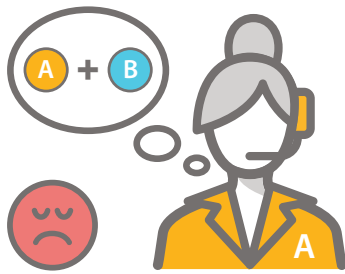
- Quickly establish the Vendor and Channel relationships you need to support your customers
- Use TSANet's Legal and Operational infrastructure to solve problems faster

"TSANET IS THE SMART SOLUTION FOR INDUSTRY MULTI VENDOR SUPPORT."

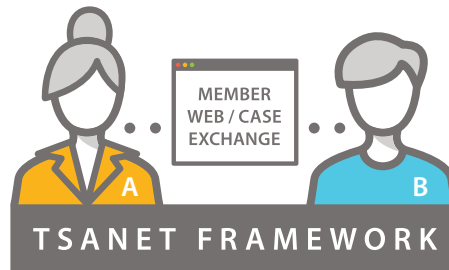
Armando Calderon
IBM Corp



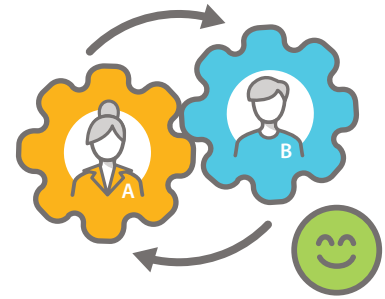
HOW IT WORKS



- 1 Your team is working a customer issue that requires assistance from another Member



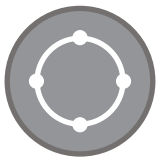
- 2 Your team uses the Member Web or Case Exchange to directly engage and collaborate



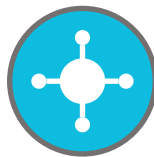
- 3 Members work together to resolve the issue resulting in a great customer experience

WHAT YOU GET

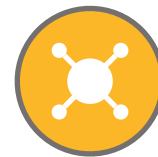
- A standard legal framework agreed by the industry's largest companies enabling a common approach to multi vendor support
- Tools for collaboration with other Members including the Member Web and system integration with Case Exchange
- A flexible platform for working with your global partners



STRATEGIC
PARTNERS



TECHNOLOGY
PARTNERS



CHANNEL
PARTNERS

MEMBERSHIP OPTIONS

LIMITED \$500 • BASIC \$3,000 • PREMIUM \$6,000

[VISIT TSANET.ORG](https://www.tsanet.org)