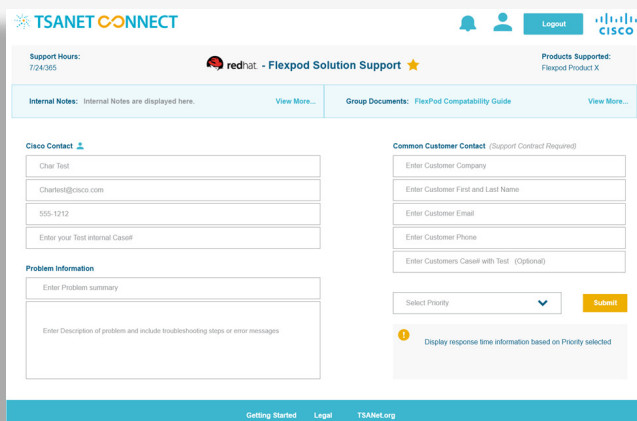
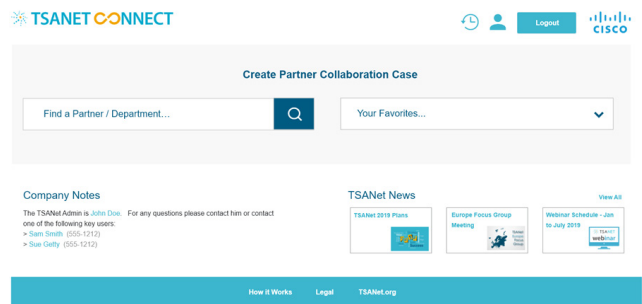


### A neutral site allowing all partners a portal to create a collaboration case with other Members.

- Simple user interface provides consistent method for creating a collaboration case with other Members
- Process includes integrated escalation management
- API first architecture allows Members to integrate their systems

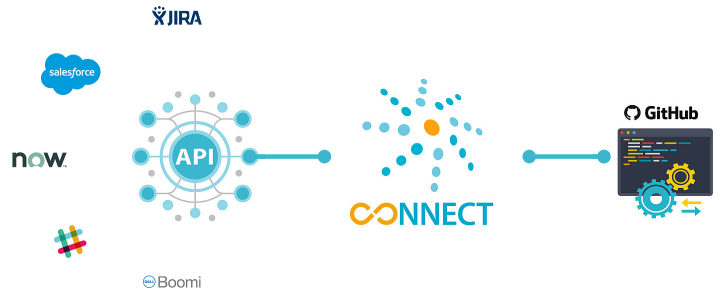


### Create Collaboration Case

- New standard inbound process form that all Members use
- Simplified to focus on initiating the collaboration
- Email workflow or CRM API Interface

## Optional API Integrations

Automate your multi vendor support case management process. API Integrations provide the ability to collaborate with other companies through your existing support process.



## Connect Your Ticketing System

Members can integrate TSANet Connect to their existing ticketing systems. Integration allows for automated inbound ticket creation and allows users to make new outbound requests.

## Connect Your Collaboration System

Slack, Microsoft Teams and WebEx Teams provide advanced features needed to work on complex problems. TSANet Connect can integrate with these tools allowing for quick access for Members to collaborate on issues.



INTEGRATE YOUR SYSTEMS

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