



# TSANET

THE WORLD'S LARGEST VENDOR & CHANNEL TECH SUPPORT ALLIANCE

TSANet is a global collaborative alliance consisting of hundreds of companies working together to improve their shared customers' support experiences.

## WHY JOIN?

- Quickly establish the Vendor and Channel relationships you need to support your customers
- Use TSANet's Legal and Operational infrastructure to solve problems faster

*"TSANET IS THE SMART SOLUTION FOR INDUSTRY MULTI VENDOR SUPPORT."*

**Armando Calderon**  
IBM Corp



SOLVE MULTI VENDOR PROBLEMS **FASTER** & **EASIER** WITH TSANET

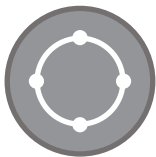
## HOW IT WORKS



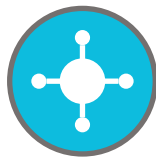
- 1 Your team is working a customer issue that requires assistance from another Member
- 2 Your team uses TSANet Connect to directly engage and collaborate
- 3 Members work together to resolve the issue resulting in a great customer experience

## WHAT YOU GET

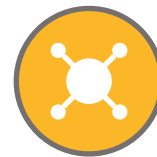
- A standard legal framework agreed by the industry's largest companies enabling a common approach to multi vendor support
- Tools for collaboration with other Members including TSANet Connect and API Integrations
- A flexible platform for working with your Global Partners



**STRATEGIC  
PARTNERS**



**TECHNOLOGY  
PARTNERS**



**CHANNEL  
PARTNERS**

## MEMBERSHIP OPTIONS

LIMITED \$500 • BASIC \$3,000 • PREMIUM \$6,000

**VISIT [TSANET.ORG](https://www.tsanet.org)**