



TSANET

THE WORLD'S LARGEST VENDOR & CHANNEL TECH SUPPORT ALLIANCE

TSANet is a global collaborative alliance consisting of hundreds of companies working together to improve their shared customers' support experiences.

WHY JOIN?

- Quickly establish the Vendor and Channel relationships you need to support your customers
- Use TSANet's Legal and Operational infrastructure to solve problems faster

"TSANET IS THE SMART SOLUTION FOR INDUSTRY MULTI VENDOR SUPPORT."

Armando Calderon
IBM Corp



SOLVE MULTI VENDOR PROBLEMS **FASTER** & **EASIER** WITH TSANET

HOW IT WORKS



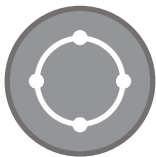
1 Your team is working a customer issue that requires assistance from another Member

2 Your team uses TSANet Connect to directly engage and collaborate

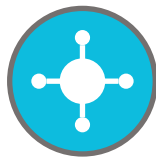
3 Members work together to resolve the issue resulting in a great customer experience

WHAT YOU GET

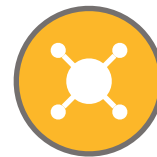
- A standard legal framework agreed by the industry's largest companies enabling a common approach to multi vendor support
- Tools for collaboration with other Members including TSANet Connect and API Integrations
- A flexible platform for working with your Global Partners



STRATEGIC
PARTNERS



TECHNOLOGY
PARTNERS



CHANNEL
PARTNERS

MEMBERSHIP OPTIONS

LIMITED \$500 • BASIC \$3,000 • PREMIUM \$6,000

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