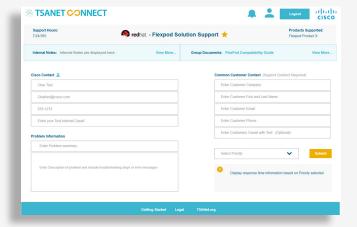


TSANET CONNECT

A portal providing Members a method to collaborate.

- User interface provides a streamlined method for creating a collaboration case with other Members
- Process includes integrated escalation management
- API architecture enables Members to integrate their systems

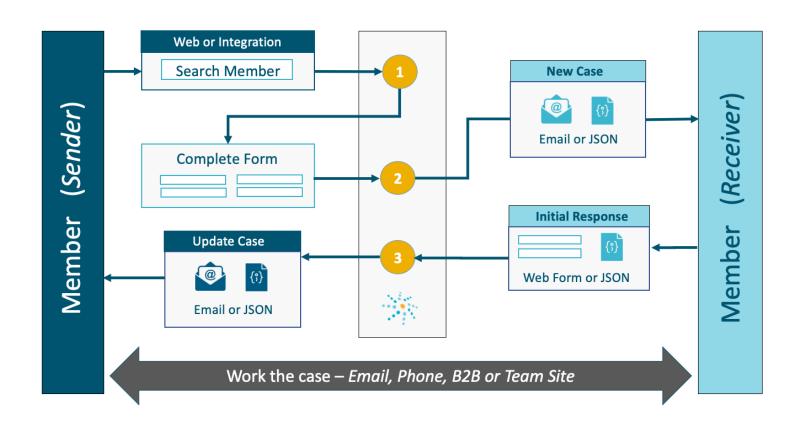




Create Collaboration Case

- Simplified to focus on initiating the collaboration
- System creates the connection between engineers
- Engineers then work with their own systems/process

TSANET CONNECT PROCESS



Connect Your Systems

TSANet works with Elite Members to integrate TSANet Connect to their existing processes and systems. This provides an improved experience for support engineers.

